

MISSION STATEMENT

Detroit Wayne Mental Health Authority

To lead and support a community system that provides and manages an array of supports, services, care and treatment that honor choice and advance the quality of community life for adults with severe and persistent mental illness, individuals with developmental disabilities, children with severe emotional disturbance, individuals with substance use disorders, their families and the community.

If you have a problem accessing services, please contact the

24-Hour Centralized Access Center
(800) 241-4949
(313) 224-7000
TDD Line: (866) 870-2599

Contact Information

**Detroit Wayne
Mental Health Authority**
707 West Milwaukee
Detroit, MI 48202

24-Hour Centralized Access Center Enrollment Inquiries

(800) 241-4949 (Toll Free)
(313) 224-7000 (Local Calls)
TTY/TDD: (866) 870-2599 (Hearing Impaired)

Customer Service

Community & Consumer Affairs Community Outreach Grievances and Appeals

Phone: (888) 490-9698
Fax: (313) 833-2217 or (313) 833-4280
TDD Line: (800) 630-1044

Family Support Subsidy

Phone: (888) 490-9698 or
(313) 833-2493 / (313) 833-2492
Fax: (313) 833-4150

www.dwmha.com

Detroit Wayne Mental Health Authority

How to Access Routine Mental Health Services



Who is Eligible for Mental Health Services?

The Detroit Wayne Mental Health Authority is responsible for mental health services for Wayne County's two million residents. Our Authority ensures a vast array of services and programs that serve individuals who have or are at risk of developing mental illness, developmental disabilities, severe emotional disturbances and substance use disorders or individuals with co-occurring mental illness and substance use disorders. This includes infants, children, adolescents, adults and older adults.

Services available to the general public include:

- Information & Referral
- Crisis Intervention/Suicide Prevention
- Disaster Mental Health Prevention
- Consultation & Education

Additionally, CMH is responsible for the mental health and substance use services for persons with the following:

- Medicaid
- MI-Child
- Children's Waiver
- SEDW
- Habilitation Supports Waiver
- Medicare and Medicaid (MI HealthLink)

Steps to Access Routine Mental Health Services

Step 1: Contact the DWMHA 24-Hour Centralized Access Center at:

(800) 241-4949
(313) 224-7000
TDD: (866) 870-2599

for a community mental health provider of your choice.

Step 2: The Access Center Representative will provide you with a telephone screening to determine your needs.

Step 3: After the screening the Access Center will determine if you meet criteria for community mental health services with a MCPN. (In order to enroll you must choose one of the five (5) MCPNs for services).

Step 4: Access will schedule an appointment for a face-to-face evaluation with a mental health provider closest to you.

Step 5: Upon enrollment eligibility you will be mailed a confirmation letter & welcome packet with your appointment date and orientation notice.

Step 6: At your appointment you will be given a form to fill out and sign to confirm the selection of the MCPN of your choice.

Information and Referral

Contact DWMHA's 24-Hour Centralized Access Center and Crisis Line at:

(800) 241-4949
TDD: (866) 870-2599

CMH Network The Authority ensures the provision of services through coordination and collaboration with over 80 direct contractors and five (5) Managers of comprehensive Provider Networks (MCPNs).

MCPNs Provider networks for children, adults, and older adults with mental disorders:

- Carelink Network
- Gateway Community Health

MCPNs Provider networks for persons with developmental disabilities:

- Community Living Services
- ConsumerLink Network
- Integrated Care Alliance

